#### **Q**mail

# an internet mail transport agent

or

Qmail – fast, secure, reliable. Pick any three!

#### Peter Samuel

Peter.Samuel@uniq.com.au

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#### **Definitions**

#### **MUA**

Mail user agent. Allows an end user to read incoming mail, respond to this mail and compose new messages.

#### **MTA**

Mail transport agent. Responsible for transporting electronic mail from one location to another.

#### **MDA**

Mail delivery agent. Responsible for delivering an electronic mail message to its final destination. May be part of the same software suite as the MTA.

#### **Message components**

# **ENVELOPE**

Name and address of both the message originator and message recipient(s). Used during the transaction between MTAs.

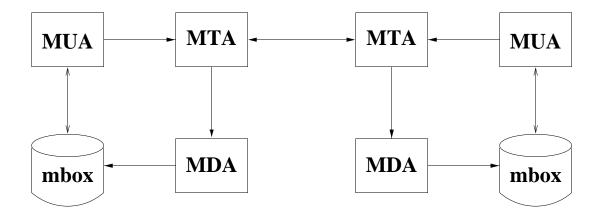
#### **HEADERS**

Name and address of both the message originator and message recipient(s) plus extra details such as the date, subject and delivery details.

#### **BODY**

Message data.

# Simplified mail transaction



The user composes a message using an MUA.

The MUA gives it to the MTA to arrange delivery.

If the message is local, the **MTA** gives it to the local **MDA** which delivers it to the local mailbox where it is available for reading by the **MUA**.

If the message is for a remote recipient, the **MTA** gives it to a remote **MTA** which in turn gives it to that system's **MDA** which delivers it to the remote mailbox.

# **Qmail History**<sup>1</sup>

Dan Bernstein began developing quail in 1995 in an attempt to avoid the security problems and other deficiencies he saw in sendmail.

The first beta version was 0.70 released in January 1996.

The first production version -1.00 – was released in February 1997.

Version 1.03 was released in June 1998.

It should compile and run on almost any well behaved Unix system.

It is penetrating the sendmail market. Actual details are hard to determine but judging by the mailing list traffic, many people are either using quail or want to know more.

<sup>&</sup>lt;sup>1</sup>This section has been summarised from the qmail distribution files

### **Qmail security**

Segmented architecture. Each stage of the message processing is handled by a different program. Each program runs under a different user ID. The quail users don't even trust each other!

The only setuid program is quail-queue and it runs as the user quailq.

The only program run by root is the mail delivery agent qmail—lspawn.

qmail—lspawn **ALWAYS** changes its effective user id to the recipient **BEFORE** running any user specified program.

qmail **NEVER** delivers to a user whose UID is zero!

qmail will defer delivery if either the user's home directory or .qmail file is group and/or world writable.

### **Qmail security**

Parsing is cut down to a bare minimum. This avoids (or at the very least minimises) the risk of introducing a security hole with a configuration error.

The standard C library is avoided – particularly *stdio*.

"Keep It Simple". qmail has only one simple forwarding mechanism that handles forwarding, aliasing and mailing lists, instead of a separate mechanism for each. By default, qmail offers a single delivery mode instead of a selection.

## **Size comparisons**

Number and size of \*.c and \*.h files<sup>1</sup>

	lines	words	chars	files
qmail-1.03	16617	44780	395243	279
sendmail-8.9.1	55059	179376	1229121	54
zmailer-2.2e10	57595	205524	1423624	227
smail-3.2	62331	246140	1701112	151
exim-2.02	70102	283295	2172786	128

qmail has the smallest code base of the major MTA products. It also has the largest number of files. The obvious assumption that can be made is that qmail adheres to the "Keep It Simple" principle.

<sup>&</sup>lt;sup>1</sup>No attempt was made to strip out comments

#### **Maildir format**

Maildirs are essentially incorruptible storage areas for mail messages. They avoid the potential corruption problems of *mbox* and *mh* formats by removing the need for any file locking.

Maildir format stores each message in a separate file in a given directory:

./tmp/ – the delivery agent creates a file called ./tmp/time.pid.hostname where time is the number of seconds since midnight January 1 1970 GMT. The incoming mail message is stored in this file. If the file already exists, the delivery agent waits 2 seconds and tries again.

./new/ - successfully delivered messages are moved to
./new/time.pid.hostname. The modification time of the file
is the delivery date.

./cur/ - messages read by a mail reader are moved to ./cur/time.pid.hostname.

#### Aliasing and .qmail files

Users control all addresses of the form *user–anything*.

Addresses which do not map to user names are handled by the special alias user.

Arbitrary addresses can be assigned to specific users using the quail-users mechanism.

Delivery instructions are handled by .*qmail–ext* files where *ext* is an arbitrary extension.

If my user name is psamuel, I can create a ~/.qmail—jokes file so that mail sent to psamuel-jokes will be handled by that file.

qmail provides a number of useful environment variables for use in .qmail files.

### Aliasing and .qmail files

.qmail files can contain any combination of addresses and Unix programs. Each line is a separate delivery instruction.

Exit codes of Unix commands govern further processing of the .qmail file.

- 0 successful delivery
- 99 successful delivery, ignore all further delivery instructions
- 100 permanent delivery failure (hard error)
- 111 transient delivery failure, try again later (soft error)

# Example .qmail file<sup>1</sup>

<sup>&</sup>lt;sup>1</sup>This page is intentionally left blank to illustrate the fact that a .qmail file is not mandatory.

# Example .qmail-ext file

A zero byte .qmail file instructs qmail—local to deliver the message to the user's default mailbox.

-rw-r-r 1 psamuel 0 Oct 29 18:26 .qmail-ext

# Example .qmail file

# This file is not empty but does nothing.
# Therefore the message will be successfully
# delivered to nowhere.

# **Example .qmail-jokes file**

# Save messages from the jokes list in a separate mbox. # Incoming mail will be addressed to psamuel-jokes. /home/psamuel/mail/JOKES

#### **Example .qmail file**

# My vacation .qmail file

# Completely ignore the message if the sender is # ddts@x.com. 99 says that the message was delivered # successfully but do not attempt further delivery # instructions in the .qmail file. 0 says delivery was # successful and to continue processing the .qmail file. | [ "\$SENDER" = "ddts@x.com" ] && exit 99 || exit 0

# Run other messages through vacation. preline inserts # a UUCP style "From user" header, needed by vacation. | preline /usr/bin/vacation -j psamuel

# Send a copy to my ISP account. The & is only # necessary if the address does not begin with # an alphanumeric character. 
&peter@isp.com.au

# Save a local copy - most important otherwise # there will be no local delivery. Also save a copy # to a maildir so that I can quickly scan individual # messages when I return. The trailing slash indicates # a maildir instead of an mbox. /home/psamuel/Mailbox /home/psamuel/Maildir/

# Mandatory qmail control file

qmail requires a single control file for its operation:

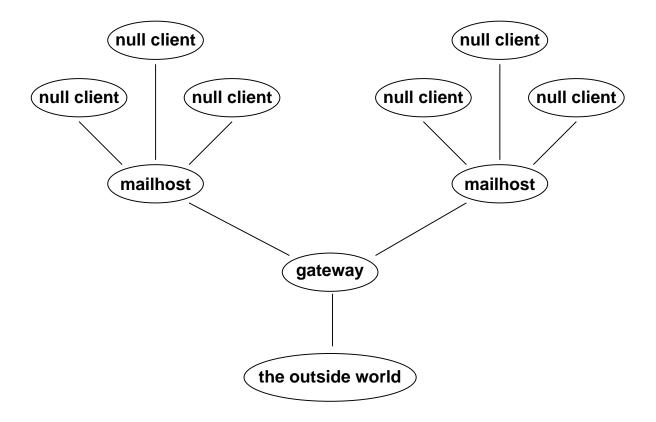
/var/qmail/control/me

This file contains the fully qualified host name of the current host. If this file is missing, the major quail programs – quail-smtpd, quail-send and quail-remote – will refuse to run.

# **Optional qmail control files**

control file	default value	used by
badmailfrom	(none)	qmail-smtpd
bouncefrom	MAILER-DAEMON	qmail-send
bouncehost	me	qmail-send
concurrencylocal	10	qmail-send
concurrencyremote	20	qmail-send
defaultdomain	me	qmail-inject
defaulthost	me	qmail-inject
databytes	0	qmail-smtpd
doublebouncehost	me	qmail-send
doublebounceto	postmaster	qmail-send
envnoathost	me	qmail-send
helohost	me	qmail-remote
idhost	me	qmail-inject
localiphost	me	qmail-smtpd
locals	me	qmail-send
morercpthosts	(none)	qmail-smtpd
percenthack	(none)	qmail-send
plusdomain	me	qmail-inject
qmqpservers	(none)	qmail-qmqpc
queuelifetime	604800	qmail-send
repthosts	(none)	qmail-smtpd
smtpgreeting	me	qmail-smtpd
smtproutes	(none)	qmail-remote
timeoutconnect	60	qmail-remote
timeoutremote	1200	qmail-remote
timeoutsmtpd	1200	qmail-smtpd
virtualdomains	(none)	qmail-send

# Example mail network



### Configuring a null client

A null client is a machine which does **NO** local mail delivery.

**ALL** outgoing mail is sent to a single mailhost.

/var/qmail/control/locals – an empty file

## /var/qmail/control/smtproutes

:mailhost.devel.domain.com

If you can't resolve host names you can use the IP address instead.

### /var/qmail/control/smtproutes

:[123.45.67.89]

### Configuring a null client

If you are using **qmail-1.03** or later you can eliminate **ALL** local mail queueing by using QMQP (Quick Mail Queueing Protocol) instead of SMTP.

#### On the client

/var/qmail/bin/qmail-queue – a symbolic link to /var/qmail/bin/qmail-qmqpc

/var/qmail/control/locals – an empty file

/var/qmail/control/qmqpservers

123.45.67.89

#### On the server

**/etc/inetd.conf** – all on one line

qmqp stream tcp nowait qmaild /pkgs/bin/tcpd /var/qmail/bin/tcp-env /var/qmail/bin/qmail-qmqpd

#### /etc/services

qmqp 628/tcp mail

### Configuring a mailhost

A mailhost is a machine that will perform all the local deliveries for a site.

It accepts mail from null clients and from external sources.

It sends ALL outgoing mail to a single mail gateway.

## /var/qmail/control/locals

mailhost.devel.domain.com devel.domain.com

#### /var/qmail/control/smtproutes

:gateway.domain.com

**/etc/inetd.conf** – all on one line

smtp stream tcp nowait qmaild /pkgs/bin/tcpd /var/qmail/bin/tcp-env /var/qmail/bin/qmail-smtpd

#### Configuring a gateway

A gateway is a machine that sends incoming mail to the relevant internal mailhost.

It accepts mail from mail hosts and from external sources.

It sends **ALL** outgoing mail to the relevant MX host.

#### /var/qmail/control/locals

gateway.domain.com domain.com

### /var/qmail/control/smtproutes

devel.domain.com:mailhost.devel.domain.com sales.domain.com:mailhost.sales.domain.com

#### **/etc/inetd.conf** – all on one line

smtp stream tcp nowait qmaild /pkgs/bin/tcpd /var/qmail/bin/tcp-env /var/qmail/bin/qmail-smtpd

### **Host masquerading**

"How do I set up host masquerading?"

#### /var/qmail/control/defaultdomain

devel.domain.com

Unqualified From: addresses will now have devel.domain.com appended.

Users can also modify their From: headers by using environment variables.

export QMAILHOST=some.domain export QMAILNAME=Peter Samuel export QMAILUSER=Peter.Samuel export QMAILINJECT=f

#### This becomes:

From: Peter Samuel < Peter. Samuel @ some.domain >

#### Virtual domains

### /var/qmail/control/virtualdomains

cardassia.empire:garok ferengi.alliance:quark klingon.empire:worf starfleet.fed:kirk

Mail for user@klingon.empire will be rewritten as worf—user@klingon.empire and delivered locally to the user worf according to the instructions in ~worf/.qmail—user or ~worf/.qmail-default.

### **Handling SPAM**

SPAM is another name for Unsolicited Commercial Email or UCE. Qmail has a number of mechanisms for limiting the amount of SPAM received.

The default configuration does not support the "percent hack" address convention. An address of the form

user%domain1@domain2

will **NOT** be forwarded to *domain1*. The "percent hack" can be enabled for given domains using a control file.

Qmail can be configured to prevent mail relaying by specifying valid incoming domains in /var/qmail/control/rcpthosts. This can be overridden by conditionally setting the **\$RELAYCLIENT** environment variable for each invocation of qmail-smtpd using tcp\_wrappers or tcpserver.

Mail from individual users or complete domains can be banned by specifying the address or domain in /var/qmail/control/badmailfrom.

#### **Handling SPAM**

Specific IP address connection control can be achieved using tcp\_wrappers (ftp://ftp.win.tue.nl/pub/security) or tcpserver, part of Dan's ucspi-tcp package (ftp://koobera.math.uic.edu/www/ucspi-tcp.html).

Dan has released rblsmtpd which blocks spam according to the *Real Time Blacklist*. See **ftp://koobera.math.uic.edu/www/rblsmtpd.html** for details on rblsmtpd. See **http://maps.vix.com/rbl** for more details on the *Real Time Blacklist*.

There are a number of anti-spam patches for qmail—smtpd available from <a href="http://www.qmail.org">http://www.qmail.org</a>

If SPAM control is a serious issue, you may be better off using a different SMTP daemon such as smtpd from http://www.obtuse.com/smtpd.html.

For other SPAM solutions, see the offerings at http://spam.abuse.net/spam/.

### Disadvantages of using qmail

Qmail is an internet mailer. It will only talk **SMTP** to other MTAs. (It can be configured to use a more efficient protocol when talking to other qmail systems).

It will **ONLY** handle addresses which are in the form of user@domain. UUCP style addresses such as domain!user are definitely **NOT** supported. However transport through UUCP is easy to set up for both incoming and outgoing messages.

It makes every effort to conform to the existing standards and RFCs. Non conforming systems may have difficulty in communicating with qmail—smtpd. Some patches are available to alleviate this problem. See http://www.qmail.org.

Header re—writing is minimal. However inserting your own rewrite program is easy.

### Disadvantages of using qmail

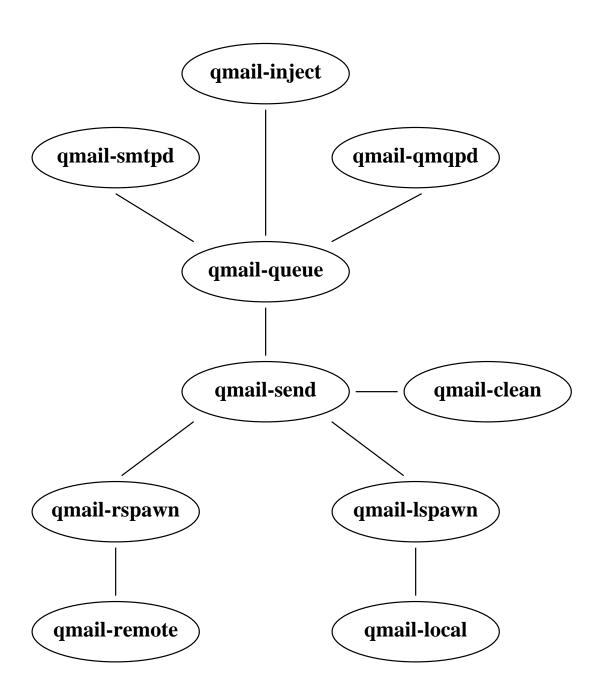
The author is resistant to change unless it can be shown that the change is absolutely necessary. He is known as being quite arrogant and dogmatic. Unfortunately (or fortunately depending on your point of view) he's usually right.

Qmail requires a completely different mind set than sendmail. It does take some time to begin to think in a qmail fashion – especially if you are used to thinking in a sendmail fashion.

Distributing modified versions of qmail – including ports – require the author's explicit permission. Dan wants to make certain that distributions do not unintentionally compromise performance, operation and security.

Precompiled binary versions of qmail may be distributed provided the package conforms to the guidelines set down by the author. See **ftp://koobera.math.uic.edu/www/qmail.html** for more details.

# How qmail works



#### How qmail works

Incoming mail arrives via either an SMTP connection to quail—smtpd or via indirect queue injection from quail—inject.

qmail—smtpd or qmail—inject calls qmail—queue to place the message in the queue.

qmail—queue splits the message into three files, the message itself and two copies of the envelope details. It then signals qmail—send to begin delivery.

If the message is for a local recipient, qmail—send tells qmail—lspawn to deliver the message. qmail—lspawn calls qmail—local to deliver the message. qmail—local handles alias expansion and if necessary calls qmail—queue to place a new message in the queue. qmail—local finally delivers the message to the user's home directory.

If the message is for a remote recipient, qmail—send tells qmail—rspawn to deliver the message. qmail—rspawn calls qmail—remote to deliver the message to a remote MTA.

### Message pre-processing

qmail-queue receives incoming messages and places them in the queue as follows:

/var/qmail/queue/pid/tempfile

Temporary file with unique name.

/var/qmail/queue/mess/0..22/nnnnn

Hard link to /var/qmail/queue/pid/tempfile. Filename is the same as its inode. Contains message headers and body. /var/qmail/queue/pid/tempfile is removed.

/var/qmail/queue/intd/nnnnn

Message envelope in creation.

/var/qmail/queue/todo/nnnnn

Completed message envelope.

/var/qmail/queue/lock/trigger

Named pipe for communication with qmail-send.

The message is now completely pre-processed and is awaiting delivery by qmail-send.

#### Message processing

qmail-send processes queued messages as follows:

#### /var/qmail/queue/info/0..22/nnnnn

Envelope From: address. Created from /var/qmail/queue/todo/nnnnn.

#### /var/qmail/queue/local/0..22/nnnnn

Envelope To: address if recipient is local. Created from /var/qmail/queue/todo/nnnnn. qmail-lspawn is notified to deliver the message locally. When all local deliveries have been performed, qmail-send deletes the file.

#### /var/qmail/queue/remote/0..22/nnnnn

Envelope To: address if recipient is remote. Created from /var/qmail/queue/todo/nnnnn. qmail-rspawn is notified to deliver the message remotely. When all remote deliveries have been performed, qmail-send deletes the file.

#### /var/qmail/queue/bounce/0..22/nnnnn

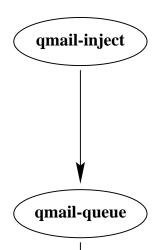
If a delivery has a permanent failure, this file is created and/or appended to. When all deliveries are finished a bounce message created from this file and /var/qmail/queue/mess/0..22/nnnnn is injected into the queue.

#### Local to local delivery



To: fred

Hi.

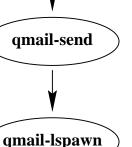


Fill in the complete envelope and header:

(envelope) from joe@heaven.af.mil \
to fred@heaven.af.mil
From: joe@heaven.af.mil
To: fred@heaven.af.mil

Hi.

Store message safely on disk. Trigger qmail-send.



Look at envelope recipient, fred@heaven.af.mil. Is heaven.af.mil in locals? Yes. Deliver locally to fred@heaven.af.mil.

qmail-Ispawn ./Mailbox

Look at mailbox name, fred.
Is fred listed in qmail-users? No.
Is there a fred account? Yes.
Is fred's uid nonzero? Yes.
Is ~fred visible to the qmailp user? Yes.
Is ~fred owned by fred? Yes.
Give control of the message to fred.
Run qmail-local.

qmail-local fred ~fred fred " " heaven.af.mil \
joe@heaven.af.mil ./Mailbox

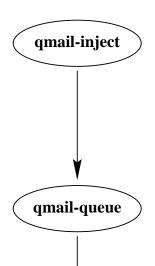
Does ~fred/.qmail exist? No. Write message to ./Mailbox in mbox format.

### Local to local extension delivery

#### Original message:

To: fred-sos

Hi.

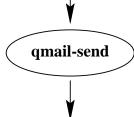


Fill in the complete envelope and header:

(envelope) from joe@heaven.af.mil \
to fred-sos@heaven.af.mil
From: joe@heaven.af.mil
To: fred-sos@heaven.af.mil

Hi.

Store message safely on disk. Trigger qmail-send.



qmail-lspawn

qmail-local

Look at envelope recipient, fred-sos@heaven.af.mil. Is heaven.af.mil in locals? Yes. Deliver locally to fred-sos@heaven.af.mil.

#### qmail-Ispawn ./Mailbox

Look at mailbox name, fred-sos. Is fred-sos listed in qmail-users? No. Is there a fred-sos account? No. Is there a fred account?Yes. Is fred's uid nonzero? Yes. Is ~fred visible to the qmailp user? Yes. Is ~fred owned by fred? Yes. Give control of the message to fred. Run qmail-local.

qmail-local fred ~fred fred-sos - sos heaven.af.mil \ joe@heaven.af.mil ./Mailbox

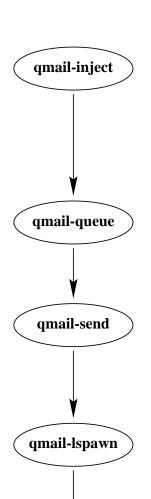
Does ~fred/.qmail-sos exist? Yes. "./Extramail". Write message to ./Extramail in mbox format.

#### Local to virtual delivery



To: dude@tommy.gov

Hi.



qmail-local

Fill in the complete envelope and header:

(envelope) from joe@heaven.af.mil \ to dude@tommy.gov From: joe@heaven.af.mil To: dude@tommy.gov

Hi.

Store message safely on disk. Trigger qmail-send.

Look at envelope recipient, dude@tommy.gov. Is tommy.gov in locals? No. Is dude@tommy.gov in virtualdomains? No. Is tommy.gov in virtualdomains? Yes: "tommy.gov:fred" Deliver locally to fred-dude@tommy.gov.

qmail-Ispawn ./Mailbox

Look at mailbox name, fred-dude. Is fred-dude listed in qmail-users? No. Is there a fred-dude account? No. Is there a fred account?Yes. Is fred's uid nonzero? Yes. Is ~fred visible to the gmailp user? Yes. Is ~fred owned by fred? Yes.

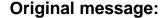
Give control of the message to fred.

Run gmail-local.

qmail-local fred ~fred fred-dude - dude tommy.gov \ joe@heaven.af.mil ./Mailbox

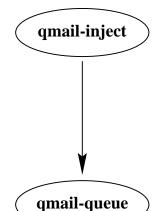
Does ~fred/.qmail-dude exist? No. Does ~fred/.qmail-default exist? Yes: "./Mail.tommy". Write message to ./Mail.tommy in mbox format.

# Local to local alias delivery



To: help

Hi.



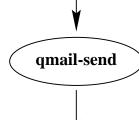
Fill in the complete envelope and header:

(envelope) from joe@heaven.af.mil \
to help@heaven.af.mil
From: joe@heaven.af.mil
To: help@heaven.af.mil

Hi.

• • •

Store message safely on disk. Trigger qmail-send.



Look at envelope recipient, help@heaven.af.mil. Is heaven.af.mil in locals? Yes. Deliver locally to help@heaven.af.mil.



qmail-lspawn ./Mailbox

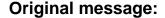
Look at mailbox name, help.
Is help listed in qmail-users? No.
Is there a help account? No.
Give control of the message to alias.
Run qmail-local.



qmail-local alias ~alias help - help heaven.af.mil \ joe@heaven.af.mil ./Mailbox

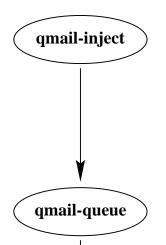
Does ~alias/.qmail-help exist? Yes: "john". Forward message to john. (delivery is now a local to local delivery)

## Local to remote delivery



To: bill@irs.gov

Hi.



Fill in the complete envelope and header:

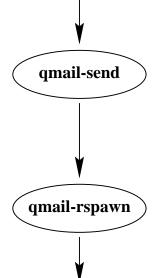
(envelope) from joe@heaven.af.mil \ to bill@irs.gov

From: joe@heaven.af.mil

To: bill@irs.gov

Hi.

Store message safely on disk. Trigger qmail-send.



qmail-remote

Look at envelope recipient, bill@irs.gov. Is irs.gov in locals? No. s bill@irs.gov in virtualdomains? No. Is irs.gov in virtualdomains? No. Is .gov in virtualdomains? No. Deliver remotely to bill@irs.gov.

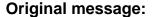
Run qmail-remote.

Look at host name, irs.gov.
Is irs.gov listed in smtproutes? No.
Look up DNS MX/A for irs.gov and
connect to it by SMTP.

MAIL FROM: <joe@heaven.af.mil>

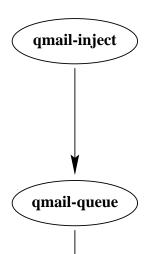
RCPT TO: <bill@irs.gov>

## **Null client delivery**



To: bill@irs.gov

Hi.



Fill in the complete envelope and header:

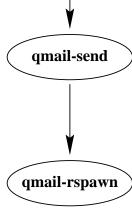
(envelope) from joe@heaven.af.mil \ to bill@irs.gov

From: joe@heaven.af.mil

To: bill@irs.gov

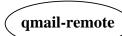
Hi.

Store message safely on disk. Trigger qmail-send.



Look at envelope recipient, bill@irs.gov. Is irs.gov in locals? No. Is bill@irs.gov in virtualdomains? No. Is irs.gov in virtualdomains? No. Is .gov in virtualdomains? No. Deliver remotely to bill@irs.gov.

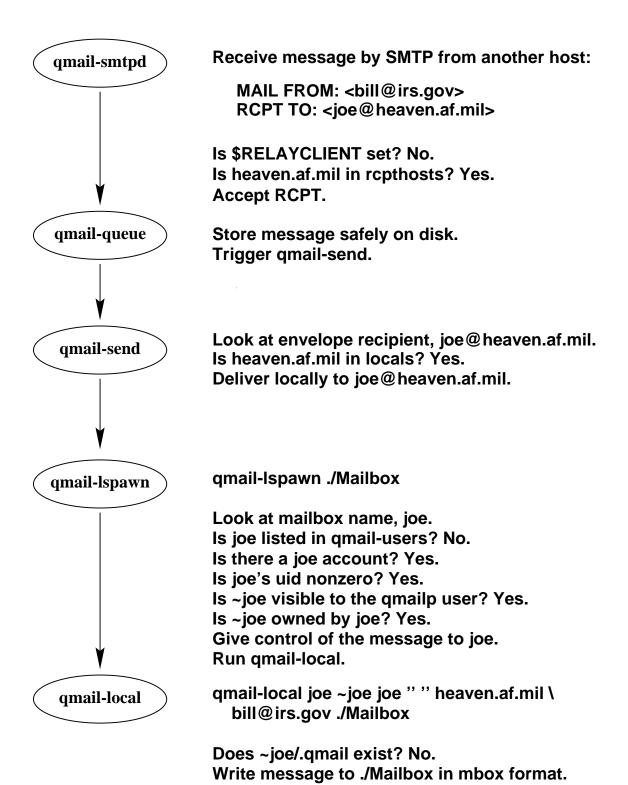
Run qmail-remote.



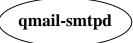
Look at host name, irs.gov.
Is irs.gov listed in smtproutes? Yes:
"bigbang.af.mil".
Look up DNS A for bigbang.af.mil and
connect to it by SMTP.

MAIL FROM: <joe@heaven.af.mil> RCPT TO: <bill@irs.gov>

#### Remote to local delivery



# **Unauthorised relaying**

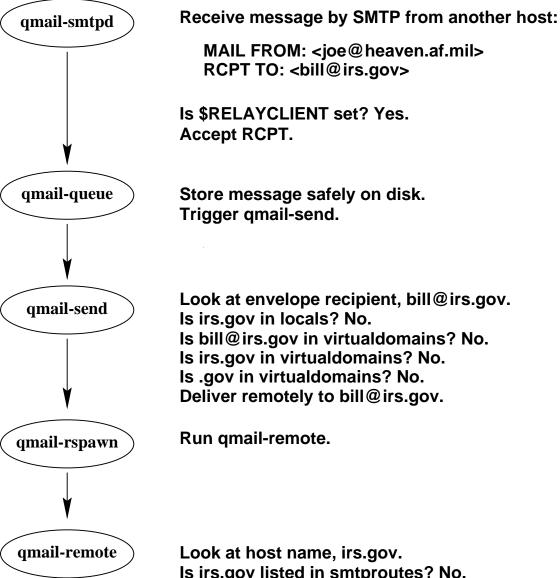


Receive message by SMTP from another host:

MAIL FROM: <spammer@aol.com> RCPT TO: <bill@irs.gov>

Is \$RELAYCLIENT set? No. Is irs.gov in rcpthosts? No. Reject RCPT.

# **Authorised relaying**



Is irs.gov listed in smtproutes? No. Look up DNS MX/A for irs.gov and

MAIL FROM: <joe@heaven.af.mil> RCPT TO: <bill@irs.gov>

connect to it by SMTP.

# **Starting qmail**

The qmail distribution provides a number of startup examples in /var/qmail/boot/\*. The basic mechanism is

```
env - PATH="/var/qmail/bin:$PATH" \
qmail-start [ aliasempty [ logger arg ... ] ]
```

The aliasempty argument is given to qmail-lspawn. It can be a simple mbox filename such as ./Mailbox or a maildir directory name such as ./Maildir/.<sup>1</sup>

The aliasempty argument may also be a different delivery program such as /bin/mail or procmail for example.

qmail's activity records are sent through the program specified by the logger argument – typically qmail's splogger.

The start up environment is eventually passed to quail-local so you may need to sanitise the environment before starting quail.

You may also wish to place limits on quail's resource usage using appropriate ulimit settings.

<sup>&</sup>lt;sup>1</sup>The trailing slash is vital. It signifies that the delivery destination is a maildir directory rather than an mbox file called Maildir.

# Migrating from sendmail

By default qmail will deliver to each user's home directory. If you wish to preserve your /var/spool/mail/user mail boxes, instruct qmail to deliver mail using a different MDA:

```
qmail-start \
'|preline -f /bin/mail -r \
"${SENDER:-MAILER-DAEMON}" -d $USER' \
splogger qmail
```

Examples of different MDA configurations are available in /var/qmail/boot/\*.

## /etc/aliases compatibility

If you don't want to move away from your existing /etc/aliases file you can use the fastforward package.

Create a hash table of alias definitions by running

newaliases1

If you have :include references, create hash tables for each of these include files by running

newinclude /path/to/include/file

Enable the alias database(s) by creating ~alias/.qmail-default which contains

| fastforward -d /etc/aliases.cdb

fastforward will automatically read the contents of any :include references made in /etc/aliases provided you have run the newinclude command.

fastforward can also be used to maintain separate alias databases for each supported virtual domain.

<sup>&</sup>lt;sup>1</sup>This is the fastforward version of newaliases and is not to be confused with the traditional sendmail version.

# .forward compatibility

If you don't want to move away from your existing .forward files you can use the dot-forward package.

Start qmail by specifying .forward compatibility

qmail-start '| dot-forward .forward¹ ./Mailbox' splogger qmail

If a user has a .forward file, qmail will obey the instructions in that file and no further delivery will take place. If the .forward file does not exist, qmail will deliver to the user's default mail box – specified above as ./Mailbox.

If you don't wish to provide .forward compatibility to all users, individual users can take advantage of dot-forward by specifying dot-forward delivery in their own .qmail files.

| dot-forward .forward ./Mailbox

<sup>&</sup>lt;sup>1</sup> The newline here is vital. The dot-forward delivery instruction is separate from the ./Mailbox delivery instruction.

# Mailing list management

Majordomo version 1.9x needs some modification to work with quail. Version 2x should support quail "out of the box".

ftp://ftp.eyrie.org/pub/software/majordomo/mjqmail is an excellent FAQ on how to modify majordomo. It contains pointers to a number of patches and auxiliary programs that allow you to continue using majordomo with qmail.

# The basic steps involve

- Apply patches to majordomo
- Eliminate majordomo's wrapper program
- Create ~majordomo/.qmail-list files
- Change majordomo config files to use *list*-owner instead of owner-*list*

# Ezmlm – a qmail mailing list manager

Ezmlm is specifically tailored for qmail. Features include:

- secure and simple subscribe/unsubscribe mechanism
- automatic message archiving
- open or closed lists
- smart bounce handling using qmail's Variable Envelope Return Path (VERP) to reliably determine the recipient address and message number for every incoming bounce message
- automatic unsubscription after 10 days of bounces
- any user can create an ezmlm list
- customisations available through .qmail files

## Creating an ezmlm list

To create a psamuel-jokes list

ezmlm-make ~/JOKES ~/.qmail-jokes \ psamuel-jokes my.domain.com

Subscribe/unsubscribe requests are sent to

psamuel-jokes-subscribe@my.domain.com psamuel-jokes-unsubscribe@my.domain.com

Postings are sent to

psamuel-jokes@my.domain.com

List help is sent to

psamuel-jokes-help@my.domain.com

The list owner can be contacted at

psamuel-jokes-owner@my.domain.com

Users send retrieval requests for message 12345 to

psamuel-jokes-get.12345@my.domain.com

#### Customising an ezmlm list

Disable message archiving

mv ~/JOKES/archived ~/JOKES/notarchived

Prevent public subscription

mv ~/JOKES/public ~/JOKES/notpublic

Force a Reply-To: list header

echo "Reply-To: psamuel-jokes@my.domain.com" \ >> ~/JOKES/headeradd

Allow closed user group subscription

touch ~/JOKES/public

and then edit ~/.qmail-jokes-default and insert

|domaincheck listname domain1 domain2 ...

Domaincheck is an executable of your own design that examines \$SENDER and exits zero if the sender's domain is in one of the listed valid domains. If the sender is not from one of these domains, domaincheck prints an appropriate message to stdout and exits 100 which informs quail that no further processing is to take place.

## Customising an ezmlm list

#### Further possible customisation include:

- modify ~/JOKES/headerremove to exclude specific headers
- modifying administrative text messages by editing ~/JOKES/text/\*
- adding list specific footer messages by modifying ~/.qmail-jokes (all on one line):
  - | cat /home/psamuel/JOKES/text/footer<sup>1</sup> | /pkgs/bin/ezmlm-send '/home/psamuel/JOKES'
- modifying Subject: headers and adding a footer message by modifying ~/.qmail-jokes (all on one line):
  - | subject-prefix<sup>2</sup> JOKES | cat /home/psamuel/JOKES/text/footer | /pkgs/bin/ezmlm-send '/home/psamuel/JOKES'
- just about anything you can think of to do in a .qmail file

<sup>&</sup>lt;sup>1</sup>footer is a text file of your own making

<sup>&</sup>lt;sup>2</sup>subject-prefix is a program of your own design that modifes the Subject: header of the message

# Availability and competing products

**qmail** – version 1.03, (June 1998)

http://www.qmail.org

ftp://koobera.math.uic.edu/www/qmail.html

sendmail – version 8.9.1, (July 1998)

http://www.sendmail.org

**exim** – version 2.02, (August 1998)

http://www.exim.org

smail – version 3.2, (July 1996, latest beta August 1998)

ftp://ftp.uu.net/networking/mail/smail

zmailer – version 2.2e10, (March 1996)

ftp://ftp.cs.toronto.edu/pub/zmailer

VMailer – Not available, still in alpha testing

http://wzv.win.tue.nl/vmail

## **Ancillary software**

qmail is distributed with a number of ancillary programs.

**qmail-qstat** – show the number of queued and pre-processed messages in the queue.

**qmail-qread** – shows the sender and recipient details and delivery status of all pre–processed messages.

**qmail-pop3d** – a POP3 daemon that supports maildir formats. Requires a checkpassword program.

**sendmail wrapper** – allows local MUA programs to be used unchanged. They can still compose mail and deliver it via /usr/lib/sendmail –t. Calls qmail—inject.

# **Ancillary software**

**datemail** – similar interface to the sendmail wrapper. Sets Date: header in localtime instead of GMT for those MUAs that do not set the header. Calls qmail—inject.

**preline** – inserts a UUCP style From user header before calling an external program.

**forward** – forwards mail messages to the specified list of addresses. List can be constructed "on the fly".

And many more.

#### Additional software

Dan Bernstein has written a number of other packages that can be used with qmail.

**qmailanalog** – analyses log files and generates mail statistics.

**ezmlm** – mailing list manager specifically for qmail. Supports automatic subscription, archiving and retrieval of messages.

**checkpassword** – required by qmail–pop3d. Originally written by Russ Nelson.

**fastforward** – sendmail like alias clone for sites that don't wish to move away from /etc/aliases files.

**dot-forward** – sendmail like *.forward* clone for sites that don't wish to move away from *.forward* files.

#### **Additional software**

**serialmail** – allows batch processing of mail transport over slow/intermittent serial links.

**rblsmtpd** – provides support for excluding mail from sites listed in the *Real Time Blacklist*. It can be used with any SMTP daemon. See **http://maps.vix.com/rbl** for more information on the *Real Time Blacklist*.

# Third party software

There are a host of other third party packages available from the qmail web site – **http://www.qmail.org.** 

Extensions to ezmlm.

Patches to provide maildir support for MUAs.

Alternative checkpassword programs.

Smart startup/shutdown wrappers.

HTML versions of the manual pages.

qmail patches for better SPAM blocking etc.

# **Qmail book**

John Levine and Russell Nelson are writing a book, to be published in 1998 by O'Reilly & Associates.

# **Commercial Support**

At least three organisations are willing to provide commercial support for qmail.

**Mira Networking.** (Australia) Support is available over the Internet and Mira accepts Visa/MC/Amex/Diners.

http://www.mira.net/qmail.html

**Crynwr Software.** (USA) Support is available on-site, by 800 number, or over the Internet. Crynwr accepts Visa/MC/Amex/purchase orders.

http://www.crynwr.com/qmail.html

**Inter7 Internet Technologies, Inc.** (USA) Support is available on-site, by 800 number or over the internet. Inter7 accepts purchase orders.

http://www.inter7.com/qmail

#### The future

**Zero administration for null clients.** Replace SMTP with QMQP for communication between null clients and central mail host. A full implementation of QMQP ships with qmail version 1.03. Dan plans to release a mini qmail package with QMQP support enabled by default.

**Faster installation.** Provide precompiled packages for popular operating systems.

**Split log analysis.** Improvements to quailanalog. The next version will be designed to run periodically, keeping crucial information in a table on disk.

[Speed] Wide-area QMTP support. Use QMTP between quail hosts to cut down on SMTP latency. Requires encoding the QMTP availability in the hosts MX record. See RFCMXPS and RFCQMTP in the quail distribution for more details.

#### The future

[Speed] Asynchronous compressed journaling. Reduce qmail's disk I/O by feeding new mail through a separate journaling process that saves messages in compressed form; qmail—send will rebuild the queue from the compressed journal when it starts.

[Speed] Local-host DNS lookups. A future version of qmail will support an alternate, much smaller DNS library that talks to a nameserver on the same host.

**Dynamic subscription agents** Why should users have to deal with dozens of different mailing list subscription mechanisms? The new **dynasub** package will accept subscription requests from local users and negotiate subscriptions with remote mailing lists. It will automatically set up a local sublist for each remote list, to speed delivery and protect user privacy.